installpro.app

FOR COPIER DEALERS AND IT COMPANIES

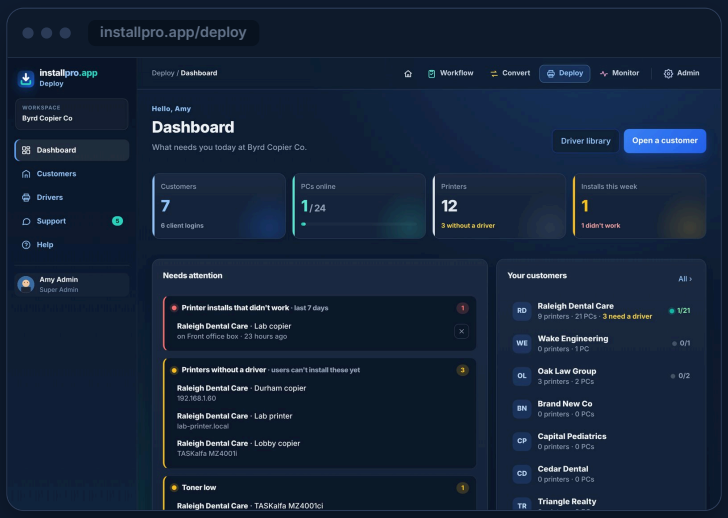
Every install, start to finish, without the busywork.

installpro.app is a set of simple apps for the companies that look after other businesses' printers, from copier dealers to IT companies: plan each installation with your customer, move their address book to the new machine, put printers on every PC without walking desk to desk, and keep an eye on every copier's toner and pages.

Email us

Free for now

Built together with providers who want a better way to work.



SOUND FAMILIAR?

The jobs that eat a tech's day

Desk to desk

Installing the right driver on every PC, one at a time, then coming back when a new laptop shows up.

Retyping address books

Copying hundreds of emails, fax numbers and scan folders from the old copier to the new one, by hand.

Chasing details

Emails back and forth for IP addresses, user lists and scan settings, while the install date gets closer.

ONE SIGN-IN, EVERY APP

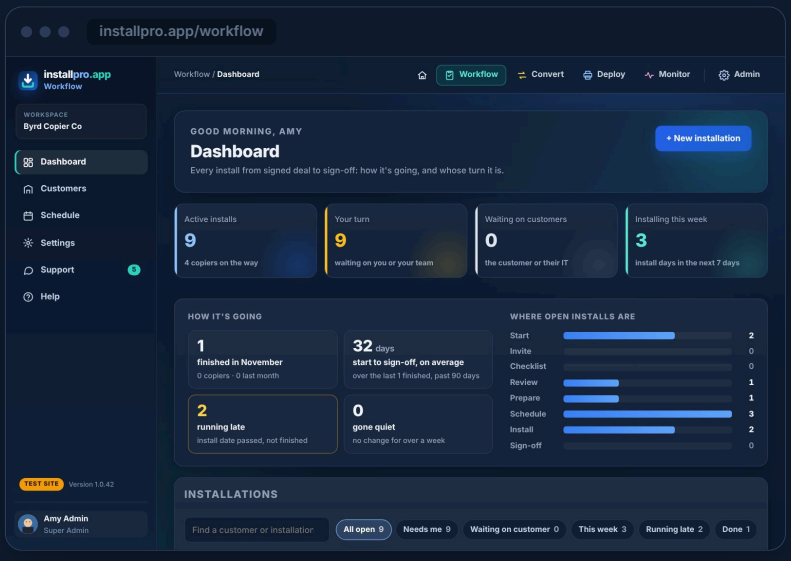
Pick the apps you need

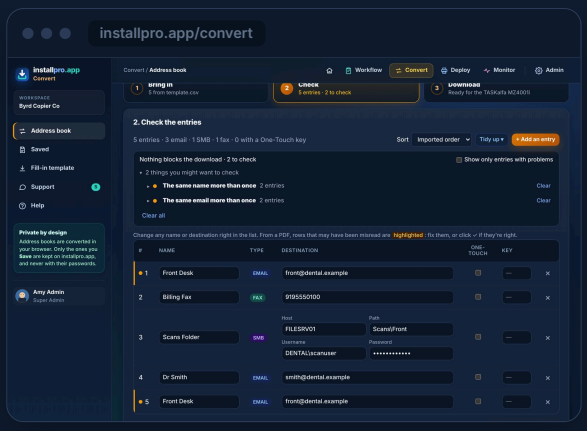
Each app does one job well, and they share your customers, your team and your logins.

Workflow

Track every installation from signed deal to sign-off

- See every install, whose turn it is, what's running late and what's due this week
- A secure link where the customer and their IT fill in the checklist: contacts, user lists, scan folders, passwords
- A schedule calendar, automatic reminders, and a prep sheet for the tech
- An internal build sheet for each install: accessories, toners, apps and licenses with serial numbers and activation keys, ticked off as each copier is built
- A printed tag for each copier; the tech scans it on site and taps **Installed**
- The customer clicks **Confirm** when it's done





Convert

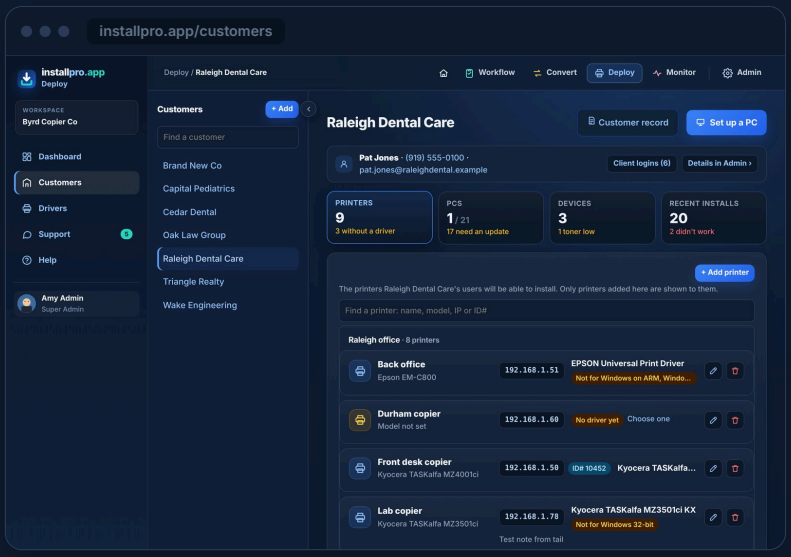
Move an address book to the new copier in minutes

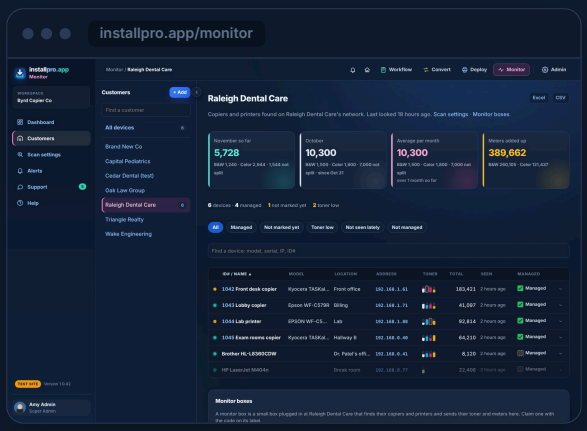
- Drop in what you have: a Canon export or even a printed list (PDF), Kyocera, Epson or Brother files, or a spreadsheet
- Fix problems in one list, remove duplicates, set One-Touch keys
- Download files ready to import on Kyocera (via USB) Epson (via Epson Device Admin) or Brother (via its web page). More copiers on the way
- Converted in your browser; saved copies never keep passwords

Deploy

Printers on every PC, without the site visit

- Add a customer's printers once, with the right driver
- A small helper on each PC lets staff install them in one click, or you install them for them
- Set any driver option from the driver's own window (like Kyocera color), saved for every PC
- See which PCs are online, which printers didn't install, and why
- An MSI for their IT, and PCs that keep themselves up to date overnight





Monitor

Every copier at every customer, at a glance

- Found by the helper already on their PCs, or by a small monitor box where no PC stays on
- **Built-in backup:** if the monitor box is ever unplugged, a PC with the helper takes over the watching automatically, and you get an alert to fix the box
- One thin row per copier, sorted however you like: click it for the serial, toner with item numbers to order, and meters
- When each toner was last replaced, and about when it will run out, so it ships before the customer calls
- Pages this month and last month, for each copier, each customer and your whole fleet
- Your own ID numbers and locations, a Managed tick for your machines, and Excel or CSV downloads
- Alerts when a monitor box, an important PC or a copier you look after goes quiet, with a morning summary email
- Add a found copier as a printer in Deploy in one click

DEPLOY, STEP BY STEP

Set it up once, then it looks after itself

1

Add the customer and their printers

Name, address and driver for each copier. The shared driver library has the common ones ready.

2

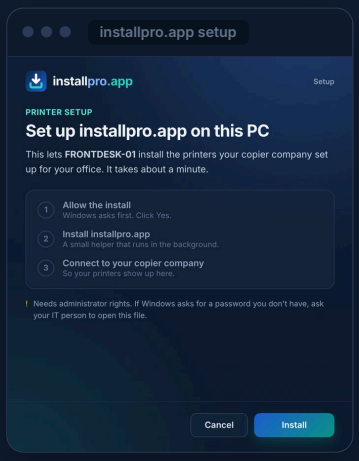
Set up each PC once

Open the setup file, click **Install**, then **Yes**. The PC joins the right customer by itself. Their IT can do it too.

3

Printers install themselves

Staff pick their printers from the icon by the clock, or you push them from your desk.



What your customers see

A clean printers page with your company's name, phone and email on it, so they know who to call. Nothing else to learn.

See the page for your customers ›
Send it (or its PDF) to an office before you set them up.

PRIVATE BY DESIGN

Easy for your customers' IT to say yes to

Only connects out

The PC helper talks to installpro.app over HTTPS. It opens nothing on the customer's network.

Does one job

It installs the printers you set up and reads copiers' toner and page counts. No files, no browsing, no keystrokes, no print jobs.

Clear answers

A plain-English Security & IT whitepaper and privacy policy to hand to any IT person.

FREE FOR NOW. BUILT TOGETHER.

Made by people who do the work

Built by a copier tech with 19 years in the field. installpro.app is a collaboration between like-minded people in the copier and IT business who want tools that make day-to-day work easier. It's free while we build it together: you tell us what would save your team time, and we build it.

Want to try it?

Email us and we'll set up your company.

Email us

support@installpro.app

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